# Dealing with Misinformation on COVID-19: Comparing the Use of Transparency and Accessibility in Fact-checking Practices across 74 Countries

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#### **Premise**

- O Research on COVID-19 misinformation
- Research on Fact-checking

#### Research on Covid misinformation

- COVID-19 pandemic unfolded alongside an "infodemic" of misinformation.
- Misinformation as a phenomenon of social media, but also traditional media.
  - O Content analysis of 38M articles in English-language media around the world from Jan 1 to May 26, 2020 found only 16% of misinformation coverage was "fact-checking" in nature (Evanega et al., 2020).
- Tangible outcomes of misinformation on physical and mental health outcomes.
- Misinformation related to the diagnosis, spread and treatment of COVID-19 reduces trust in science and vaccines, as well as compliance with public safety measures.

#### Misinformation as political weapon

### Study Finds 'Single Largest Driver' of Coronavirus Misinformation: Trump

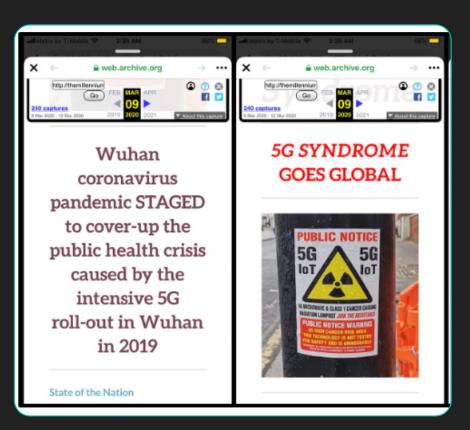
Cornell University researchers analyzing 38 million Englishlanguage articles about the pandemic found that President Trump was the largest driver of the "infodemic."

## Coronavirus: Brazil's Bolsonaro in denial and out on a limb

By Katy Watson
BBC South America correspondent

( ) 29 March 2020

#### Fact-checking on Covid misinformation



#### Additional Reporting On This



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PolitiFact Fact-Check

False: No evidence that coronavirus was faked to cover up '5G Syndrome'

PolitiFact is a fact-checking website that rates the accuracy of clai...



Science Feedback Fact-Check

False: The cause of COVID-19 has been definitively identified in scientific studies as a novel coronavirus, not 5G
There is no causal link between COVID-19 and 5G technology. Th...

#### Main goals

- 1. To examine fact-checked claims regarding COVID-19 to provide a snapshot of misinformation on this global pandemic.
- 2. To investigate two important aspects of fact-checking practices including transparency and accessibility in the context of COVID-19 misinformation.
- 3. To draw the connections between aspects of COVID misinformation and country-level characteristics.

#### Significance

- To provide insights into the clarity and effectiveness of fact-checking efforts,
- To highlight areas in which global fact-checkers can improve to make their work more accessible and credible to the public.

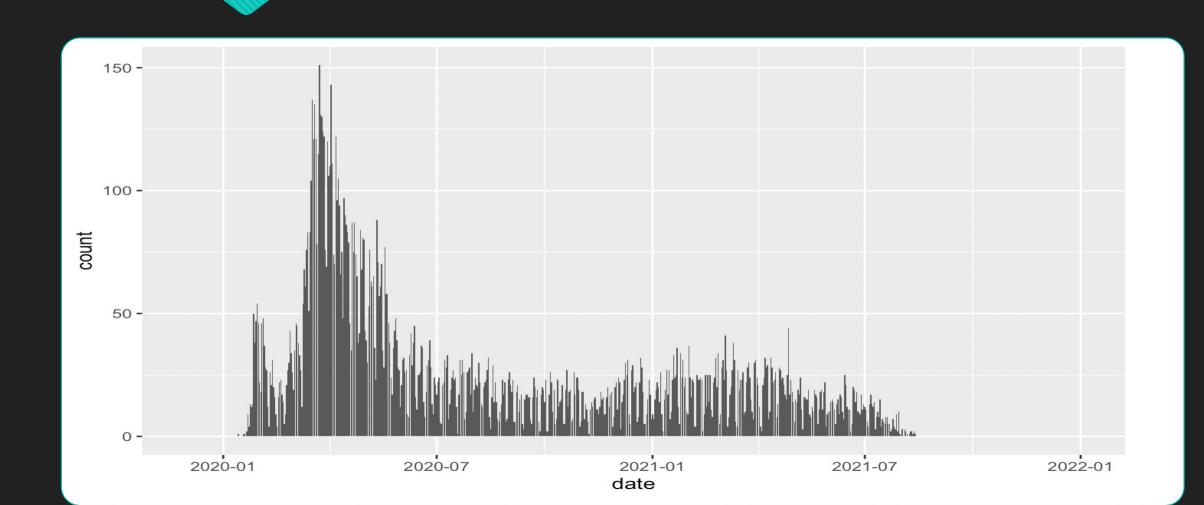
#### Key concepts and operationalizations

- Transparency: the practice of openness in providing users with information on the verification process.
  - Operationalizations: sources and embedded links in fact-checked articles.
- O Accessibility: whether fact-checkers make their content and verdicts accessible to users.
  - Operationalizations: clearly pointing out whether a claim is true, false, or inconclusive, infographics, visual cues.

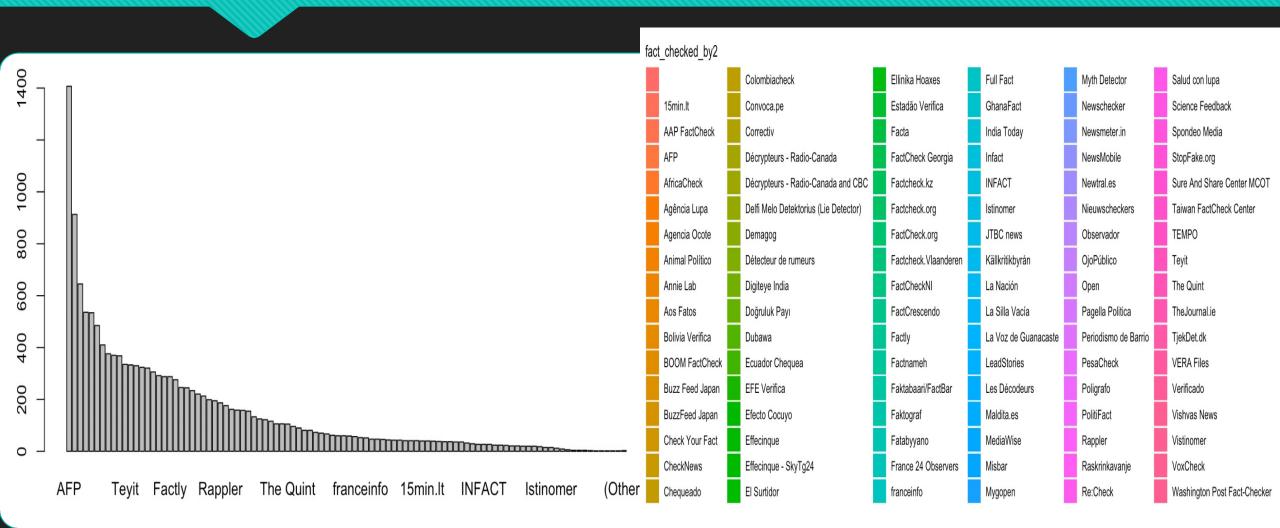
#### Data & Methods

- Data source: the CoronaVirusFacts/ DatosCoronaVirus Alliance Database compiled by the International Fact-Checking Network (IFCN).
- 14,570 COVID fact-checks published in 40 different languages by 102 professional factcheckers from 74 countries.
- Methods: Quantitative textual analysis, NLP and statistical modeling.

#### Preliminary findings



#### Fact-checkers: 102 international fact-checkers



### Geographic variation

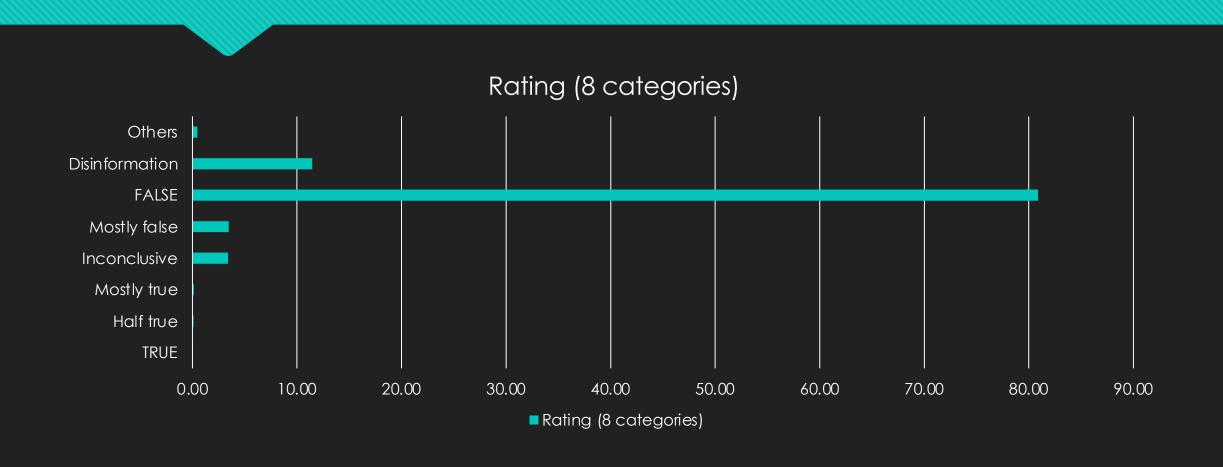
| India                  | United States | Brazil          | Spain          |
|------------------------|---------------|-----------------|----------------|
| 2042                   | 1385          | 1329            | 1108           |
| Ukraine                | Colombia      | France          | Georgia        |
| 1033                   | 567           | 531             | 488            |
| Philippines            | Turkey        | North Macedonia | Argentina      |
| 448                    | 442           | 324             | 313            |
| Taiwan                 | Mexico        | Germany         | Greece         |
| 307                    | 305           | 303             | 276            |
| Italy                  | Indonesia     | Australia       | Middle East    |
| 262                    | 204           | 189             | 166            |
| Poland                 | Sri Lanka     | Canada          | Ireland        |
| 165                    | 152           | 134             | 115            |
| Nigeria                | Kenya         | Thailand        | Bolivia        |
| 114                    | 107           | 107             | 97             |
| Portugal               | Japan         | Croatia         | United Kingdom |
| 86                     | 75            | 67              | 66             |
| Lithuania              | Myanmar       | Ghana           | Belgium        |
| 65                     | 64            | 62              | 61             |
| Venezuela              | Ecuador       | Hong Kong       | South Korea    |
| 61                     | 59            | 53              | 52             |
| South Africa           | Latvia        | Egypt           | Costa Rica     |
| 45                     | 42            | 40              | 39             |
| Bosnia and Herzegovina | Denmark       | New Zealand     | Guatemala      |
| 37                     | 37            | 34              | 32             |
| Peru                   | Pakistan      | Kazakhstan      | Russia         |
| 28                     | 26            | 25              | 23             |
| Netherlands            | Paraguay      | Tunisia         | Malaysia       |
| 21                     | 21            | 21              | 18             |
| Serbia                 | Singapore     | Uganda          | China          |
| 17                     | 17            | 16              | 15             |

### Rating classification: 56 raw rating types by international fact-checkers

```
"conspiracy"
"exagerated"
"f aux"
"false"
"fałsz"
"half truth"
"mainly correct"
"manipulation"
"misleading/false"
"missiing context"
"mix"
"mostly true"
"not true"
"partially false"
"partly false"
"satire"
"true but"
"unproven"
```

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"(org. doesn't apply rating)"
                                      "altered image"
"correct"
                                      "enganoso"
                                      "explanatory"
"exaggerated"
"fake"
                                      "fake news"
                                      "falso"
"false and misleading"
"faux"
                                      "half true"
"in dispute"
                                      "inaccurate"
"mainly false"
                                      "manipulated"
"misinformation / conspiracy theory" "misleading"
                                      "misleasing"
"misleandina"
"missing context"
                                      "missleading"
"mixed"
                                      "mostly false"
                                      "no evidence"
"needs context"
"out of context"
                                      "partially correct"
"partially true"
                                      "partl false"
"partly true"
                                      "party false"
"suspicions"
                                      "true"
"two pinocchios"
                                      "unlikely"
"unsustainable"
```

#### Re-classified ratings



#### **Accessibility**

### It is false that ultraviolet light predicts the result of coronavirus antigen tests



#### Plan for future analysis

- Measures of transparency by extracting images, videos, outlinks embedded in the factcheck articles.
- NLP use to understand contents of Covid misinformation (e.g., coronavirus origin, COVID-19 impact, information about vaccines and public safety measures).
- O Accessibility and transparency and country-level correlates (e.g., media freedom, media trust, Internet use, social media use, and economic indices).